Direct Loan Servicers

The U.S. Department of Education uses several loan servicers to handle billing and other activities regarding William D. Ford Federal Direct Loans. These servicers are responsible for providing borrowers with information about all aspects of loan repayment. Borrowers make their payments to their loan servicer. Contact your loan servicer to confirm your contact information or create an account on their website to stay informed of your loan balance, payment due date and important loan data. If you do not know who your loan servicer is, log in at studentaid.gov to see your assigned loan servicer.

**CornerStone Education Loan Services**
Website: mycornerstoneloan.org

**HESC/Edfinancial**
Website: edfinancial.com

**FedLoan Servicing (PHEAA)**
Website: myfedloan.org

**Granite State Management & Resources (GSM&R)**
Website: gsmr.org

**Great Lakes Educational Loan Services, Inc.**
Website: mygreatlakes.org

**MOHELA**
Website: mohela.com
Direct Loan Servicers

Navient
Website: navient.com

Nelnet
Website: nelnet.com

OSLA Servicing
Website: public.osla.org